



## Refer Your Family and Friends Promotion Terms & Conditions March 2023

**These terms and conditions apply to the Refer Your Family and Friends Promotion (the “Terms”).**

These terms form part of your agreement with us and apply in addition to the Imagine terms and conditions of service available at [www.imagine.ie/terms-conditions/](http://www.imagine.ie/terms-conditions/) and any additional service specific terms that you have signed up to.

**Under Imagine’s Refer your Family and Friend Program**, customers of Imagine (the Advocate) who have purchased a broadband product from Imagine are invited to earn credit by inviting Referees (as described below) to also purchase a qualifying broadband product from Imagine. The following Terms & Conditions apply to the Advocate and Referees (together referred to as the participants) participating in the Imagine Refer your Family and Friends Program. By accepting the Promotion, you agree to the following terms:

1. The **promoter of this Refer Your Family and Friends Promotion (the “Promotion”) is Imagine Network Services Limited (“Imagine”), whose registered address is at Sandyford Business Centre, Blackthorn Road, Sandyford, Dublin 18.**
2. The Promotion is available from 1st March 2023 until 31st December 2023 for new and existing Imagine customers.
3. The Advocate must be an existing customer of Imagine and the referee must be a new customer to Imagine to avail of the Imagine Refer a Friend Program.
4. The Advocate discount totals one-month free broadband related to the package you are on at the time of referral for each referee successfully installed and does not cover any excess charges outside of this amount. The Referee discount totals one-month free broadband related to the package they have subscribed to.
5. The discount will be applied by way of credit to the Advocate and **Referee’s invoices in the month** following the successful installation of the referee.
6. **The referee must provide Imagine with the “Discount Code”** for the Referee’s invoice credit to be applied.

7. Current Customers (Advocates) may refer an unlimited number of referees but only one discount can be applied per month. If an Advocate refers multiple Referees who are successfully installed within the same month, the discount will be applied in consecutive months.

8. Invoice credit will not be applied retrospectively, cannot be exchanged for cash, cannot be transferred, and cannot be used to reduce any outstanding charges owed by Advocates or the Family or Friends that are recommended to Imagine. Any cancellation of a package or cancellation of the Installation will result in the loss of the invoice credit.

9. The Advocate shall not share or publish the Referral Links where there is no reasonable basis for believing that recipients are genuine and not in violation of applicable anti-spam laws.

10. Imagine reserves the right to change any aspect of this Promotion or to withdraw it at any time during the promotion period at its sole discretion.

11. Imagine retains the right to investigate participation in the Promotion for any abnormal activities and reserves the right take any measures to end them. Invoice Credit earned through abnormal or fraudulent activities and activities in violation of these Terms will be null and void and repayment may be requested by Imagine.