

imagine

LTE

PRODUCT & PRICING



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Correct as on Jan 2016

Packages	Broadband	Data Allowance	Calls	Cost
Pack	Up to 70Mb	20Gb per DAY	Unlimited Irish Landline	€ 59.99

Activation Fee €50

Installation Fee €100

LTE Standard Home Phone Rates

Call Type	Peak	Evening	Weekend
Local	4.78c	1.36c	1.36c
National	7.07c	4.89c	1.36c
Vodafone	21.76c	21.76c	21.76c
O2	21.76c	21.76c	21.76c
Meteor	21.76c	21.76c	21.76c
3	21.76c	21.76c	21.76c
Tesco	21.76c	21.76c	21.76c
UK	9.27c	9.27c	9.27c
UK Mobile	30.11c	30.11c	30.11c
Near Europe	34.75c	34.75c	34.75c
Near Europe Mobile	75.29c	75.29c	75.29c
Mid Europe	34.75c	34.75c	34.75c
Mid Europe Mobile	75.29c	75.29c	75.29c
Far Europe	46.33c	46.33c	46.33c
Far Europe Mobile	69.50c	69.50c	69.50c
North America + Canada	9.27c	9.27c	9.27c
Caribbean & Mexico	69.50c	57.01c	52.12c
Caribbean & Mexico Mobile	69.50c	57.01c	52.12c
Australia & Far East	46.33c	46.33c	40.54c
Australia & Far East Mobile	81.09c	63.70c	40.548c
Middle East	92.67c	92.67c	92.67c
Middle East Mobile	127.41c	127.41c	127.41c
Pacific Rim	92.67c	92.67c	92.67c
Pacific Rim Mobile	127.41c	127.41c	127.41c
Rest Of World	92.67c	92.67c	92.67c
Rest Of World Mobile	162.17c	162.17c	162.17c

Calling Bands are as follows

UK	UK	Rest of World	Afghanistan
Near Europe	Andorra		Angola
	Belgium		Anguilla
	France		Antarctica Territory
	Germany		Aruba
	Luxembourg		Ascension Island
	Monaco		Bangladesh
	Netherland		Belize
Mid Europe	Austria		Benin
	Czech Republic		Bhutan
	Denmark		Bolivia
	Faroe Islands		Botswana
	Finland		Brazil
	Greece		Brunei
	Hungary		Burkina Faso
	Iceland		Burundi
	Italy		Cambodia
	Liechtenstein		Cameroon
	Norway		Cape Verde Is.
	Poland		Central African Republic
	Portugal		Chad
	San Marino		Chile
	Spain		Colombia
	Sweden		Comoros
	Switzerland		Congo
Far Europe	Albania		Congo Dem Republic
	Algeria		Cook Islands
	Armenia		Costa Rica
	Azerbaijan		Cuba
	Belarus		Cuba Guantanamo Bay
	Bosnia & Hercegovina		Diego Garcia
	Bulgaria		Djibouti
	Croatia		East Timor
	Cyprus - Greece		Ecuador
	Cyprus - Turkey		El Salvador
	Egypt		Equatorial Guinea
	Estonia		Eritrea
	Georgia		Ethiopia
	Gibraltar		Falkland Islands
	Greenland		Fiji
	Israel		French Guiana
	Kazakhatan		French Polynesia
	Kyrgyzstan		Gabon
	Latvia		Ghana
	Libya		Grenada

	Lithuania		Guadeloupe
	Malta		Guam
	Moldova		Guatemala
	Morocco		Guinea
	Palestine		Guinea - Bissau
	Romania		Guyana
	Russia		Haiti
	Slovakia		Honduras
	Slovenia		India
	Tajikstan		Iran
	Tunisia		Iraq
	Turkey		Ivory Coast
	Turkmenistan		Kenya
	Ukraine		Kiribati
	Uzbekistan		Korea - Dem. Rep.
	Yugoslavia		Laos
North America + Canada	Canada		Lesotho
	Canada - Mobile		Liberia
	USA		Macao
Caribbean & Mexico	Antigua & Barbuda		Macedonia
	Bahamas		Madagascar
	Barbados		Malawi
	Bermuda		Maldives
	Cayman Islands		Mali
	Dominica		Marshall Islands
	Dominican Republic		Martinique
	Jamaica		Mauritania
	Mexico		Mauritius
	Puerto Rico		Micronesia
	St Kitts & Nevis		Mongolia
	St. Helena		Mozambique
	St. Lucia		Myanmar
	Trinidad & Tobago		Namibia
	Turks & Caicos		Nauru
Australia & Far East	Australia		Nepal
	Hong Kong		Netherlands Antilles
	Japan		New Caledonia
	Malaysia		Nicaragua
	New Zealand		Niger
	Singapore		Nigeria
Middle East	Argentina		Niue Islands
	Bahrain		Northern Mariana
	China		Pakistan
	Jordan		Palau

	Kuwait		Panama
	Lebanon		Papua
	Oman		Paraguay
	Saudi Arabia		Peru
	South Africa		Qatar
	United Arab Emirates		Reunion
Pacific Rim	Indonesia		Rwanda
	Korea - Republic		Samoa American
	Philippines		Samoa Western
	Taiwan		Sao Tome & Principe
	Thailand		Senegal
			Seychelles
			Sierra Leone
			Solomon Islands
			Somalia
			Sri Lanka
			St Pierre & Miquelon
			St Vincent & Gren.
			Sudan
			Suriname
			Swaziland
			Syria
			Tanzania
			Togo
			Tonga
			Tuvalu
			Uganda
			Uruguay
			Vanuatu
			Venezuela
			Vietnam
			Virgin Islands - UK
			Virgin Islands - US
			Wallis & Futuna
			Yemen
			Zambia
			Zimbabwe

Other Call Charges

Dialled Number	Service Type	Setup Charge	Minimum Call Charge	Peak	Evening	Weekend
11811	Directory Enquiries	210.00c	-	132.10c	132.10c	132.10c
11818	Directory Enquiries	-	172.83c	71.78c	71.78c	71.78c
11850	Directory Enquiries	-	558.00c	313.47c	313.47c	313.47c
11860	Directory Enquiries	-	598.00c	299.00c	299.00c	299.00c
11890	Directory Enquiries	-	340.00c	90.00c	90.00c	90.00c
11827	Directory Enquiries	-	111.87c	23.69c	23.69c	23.69c
11824	Directory Enquiries	105.29c	-	72.39c	72.39c	72.39c
11888	Directory Enquiries	-	-	32.90c	32.90c	32.90c
076 (VOIP)	VOIP	-	7.23c	5.63c	1.43c	1.43c
1512	Premium Rate	53.77c	-	-	-	-
1513	Premium Rate	75.52c	-	-	-	-
1514	Premium Rate	97.28c	-	-	-	-
1515	Premium Rate	129.91c	-	-	-	-
1516	Premium Rate	195.17c	-	-	-	-
1517	Premium Rate	271.31c	-	-	-	-
1518	Premium Rate	380.07c	-	-	-	-
1520	Premium Rate	7.23c	-	32.01c	32.01c	32.01c
1530	Premium Rate	7.23c	-	53.77c	53.77c	53.77c
1540	Premium Rate	7.23c	-	75.53c	75.53c	75.53c
1550	Premium Rate	7.23c	-	129.91c	129.91c	129.91c
1559	Premium Rate	7.23c	-	80.15c	80.15c	80.15c
1560	Premium Rate	7.23c	-	195.18c	195.18c	195.18c
1570	Premium Rate	7.23c	-	260.43c	260.43c	260.43c
1580	Premium Rate	7.23c	-	320.26c	320.25c	320.25c
1590	Premium Rate	7.23c	-	380.07c	380.07c	380.07c
700	Personal Number	-	7.23c	8.88c	5.35c	5.35c
818	Shared rate timed tariff	10.33c	-	5.62c	1.43c	1.43c
1850	Shared rate fixed tariff	7.23c	-	-	-	-
1890	Shared rate timed tariff	10.33c	-	5.62c	1.43c	1.43c
1891	Internet	-	7.24c	2.20c	1.09c	1.09c
1892	Internet	-	7.24c	5.75c	1.42c	1.42c

- All prices are cent per minute and inclusive of VAT at 23%. Call set-up charge of 15.38c applies to all calls. Calls are billed per minute and rounded up to the nearest minute & cent.
- Calling Time Guide: Peak – Calls made at or after 7a.m. and before 7p.m. on normal working days from Monday to Friday (inclusive); Evening – Calls made at or after 7p.m. and before 7a.m. from Monday to Friday (inclusive); Off-Peak – Evening and Weekend calls are classified as Off-Peak; Weekend – Calls made on Saturday, Sunday

The Legal Bit

Service subject to availability, 18 month minimum term applies. New Residential customers only. All prices are inclusive of VAT at 23%.

Equipment & Setup

LTE Hub included. If you cancel the service, the equipment remains the property of Imagine and you must return it to us through the free post envelope provided. If you fail to facilitate the return of the equipment, you will be charged for the unrecoverable equipment.

A €50 activation and a €100 installation fee applies.

Broadband & Packs

Broadband speeds are "up to" and depend on location, network usage and other factors. If you want to downgrade to your original pack, just contact our customer service team and give us 30 days notice.

Pack Usage - If you exceed your daily usage allowance, we will slow your speeds down until midnight of the same night. Your speed and usage will be reset back to normal at midnight.

Pack Calls - apply to local & national fixed line only. Calls are up to 60mins, redial before 60mins to avoid call charges. Calls outside of packs are charged at standard rates and are rounded up to the nearest minute & cent. Call set up charge of 15.38c applies.

Payment is by monthly direct debit or monthly debit/credit card only. Failure to pay your bill by direct debit in full and on time will incur charges. 30 day's notice is required should you wish to cancel your service and if it's within the minimum term there's a cancellation fee of €100.