

UNDERSTANDING YOUR WiMax BILL

1 Previous Bill:

This shows you the amount of your last bill. As this is your first bill, this does not apply so don't worry about this section.

2 Charges in advance for Line Rental:

Your 4G Phone & Broadband service comes with a free telephone line so you'll never see a charge in this section.

3 Charges for calls and call packs:

WiMax call packs are billed monthly in advance. On your first bill you will be charged for a month in advance plus the part month you've already been using WiMax. Calls made outside of a call pack are also included here. These are charged in arrears.

4 Charges for Broadband and Dial-up:

Your WiMax broadband pack is billed monthly in advance. On your first bill you will be charged for a month in advance plus the part month you've already been using WiMax. Your WiMax Activation fee will also appear here on your first bill.

5 Charges for additional options:

Here you will see charges for additional services such as Imagine Internet Security.

Full details of all charges will appear on the second page of your bill.

MINI BILL REPLICA FOR EXPLANATION

imagine!
and anything is possible ...

Imagine Broadband Services Ltd
Communications House
Barrow Street, Dublin 4
Vat No: 6429418G

Account No.:

Billing Details

Calls:
Activity:
Invoice Date:
Invoice Number:

Customer Support
Tel: 1890 92 90 08
Email: wimaxsupport@imagine.ie

Your Monthly Bill

1 Previous Bill

Overdue Amount

2 Charges in advance for Line Rental (details overleaf)

3 Charges for calls and call packs (details overleaf)

4 Charges for Broadband and Dial-up (details overleaf)

5 Charges for additional options (details overleaf)

Total Charges this period (excl.VAT)

VAT @ 21 %

Total Amount Due (incl.VAT)

Your account will be debited on or shortly after the 01 September 10.

imagine...Always Cheaper than
Eircom
and now Ireland's No. 1
Alternative Telecoms Provider

It's official - we've got the
successful jingle ever!

Have you found yourself hunk
the WiMax jingle or singing
to our TV ad?

Due to popular demand,
now made the jingle avail
to download.

Just free text the w
JINGLE
to 50015.

Your imagine online account user

Contact details:

For more information on WiMax and our fantastic range of services, just check out our website www.imagine.ie.

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